Feal Set up or Remove 2-Factor Authentication

What is 2-Factor Authentication

Two-factor authentication (2FA) provides an additional layer of security beyond passwords and is strongly recommended. Once enabled, your account is protected by requiring both your password and an authentication code from an authenticator app or your mobile device in order to log in to reZEN.

Where can I set up 2-factor authentication?

You can set up 2-factor authentication by logging into reZEN either through the app or by logging in online. You can access the online version of reZEN at <u>bolt.therealbrokerage.com</u> and use the same credentials you use to log into the This example is done on the online version of reZEN:

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After logging in, click on the bottom left-hand corner to open up the security options

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This box will appear and click on "Security Settings"

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Click on "Enable Two-Factor Authentication"

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What's new			Enable Two-Fac	tor Authenticatio	on	
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There are two different options for how to set up Two-Factor Authentication



This example shows how to set up Two-Factor Authentication with text messaging. Click on "Proceed with Text Messages"



After you click on "Proceed with Text Messages" you will need to enter the cell phone number where you want to receive the authentication code



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← Inbox		(§) Stock Opt-In Status 🗸 YES	Enter your mobile phone number.
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Agent	:		Back Send Confirmation Code

Type in your cell phone number and click "Send Confirmation Code"

You should receive a text message with a unique 6-digit number

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геэл	EK	License No: 19282737 • Expires: 2025-04-16 JoinReal Email: testryan.nielsen@joinreal.com	[2 ³ igent We	Two-Factor Authentication: Text Messages (SMS) × Receive verification codes via text messages ×
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Type that 6-digit code into the box



Back

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The Two-Factor Authentication is now active on your account

The next time you log in to your reZEN app you will see this screen after putting in your username and password

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Two-Factor Authentication	
Two-factor authentication is enabled for your account. Enter the code we texted to (***) *** - 0084.	
6-digit code	
123456	
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You will receive the 6-digit code via text message to the number you previously provided

Two-Factor Authentication Two-factor authentication is enabled for your account. Enter the code we texted to (***) *** - 0084. 6-digit code 861854 1 Verify		
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If you do not receive the code or you take longer then five minutes to enter the code, simply click on "Resend Code" and another 6-digit code will be sent to you

Two-factor Authentication Two-factor authentication is enabled for your account. Enter the code we texted to (***) *** - 0084. 6-digit code 861854 Verify	
Two-Factor Authentication Two-factor authentication is enabled for your account. Enter the code we texted to (***) *** - 0084. 6-digit code 861854 Verify Resend code	Ð
Two-factor authentication is enabled for your account. Enter the code we texted to (***) *** - 0084. 6-digit code 861854 Verify Resend code	Two-Factor Authentication
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How to remove Two-Factor Authentication

If you would like to remove the two-factor authentication from your account, follow these instructions.

After logging in, click on the bottom left-hand corner to open up the security options

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This box will appear and click on "Security Settings"

Click on the image that appears to look like a garbage can, located here



You will receive a text message with a 6-digit code. This text message will be sent to the same number that you provided when you set up the two-factor authentication.

re91 ≈	Home > Profile > Test Ryan Nielsen > Security Settings							
 Inbox My Transactions My Listings 		Test Ryan Nielsen License No: 19282737 • Expires: 2025-04-16 JoinReal Email: testryan.nielsen@joinreal.com [⑤ Stock Opt-In Status <mark>✓ YES</mark>	Contact Information ℃ +1 (555) 555-5555 ഈ ryanrn85@gmail.com ⊙ 312 N Mall Drive , St. George , Utah 84790					
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What's new		testryannielsen ryanrn85@gmail.com ♂ Update	Two-Factor Authentication Status Method Phone		Enabled Text Messages (SMS) +1 (801) 675-0084			
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Once you enter the 6-digit code and click on "Delete" you will receive confirmation in the bottom right corner of the screen indicating that the two-factor authentication was removed.



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🖻 Resources	User name Email Password	testryannielsen ryanrn85@gmail.com 🕜 Update 🎸 Update	Two-Factor Aul Add a second step Two-factor autheni security beyond pa enabled, your acco and an authenticat	Two-Factor Authentication Add a second step verification to protect your account Two-factor authentication (2FA) provides an additional layer of security beyond passwords and is strongly recommended. Once enabled, your account is protected by requiring both your password and an authentication code from an authenticator app or your mobile				
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If you wish to add it back, simply follow the instructions above.

If you have additional questions, please watch this video.

If you need further assistance, please reach out to our Support team by emailing support@therealbrokerage.com or through the Support tab on your mobile app.